



## MicroCare Registered to New ISO 9001:2008 Standard

(New Britain, CT) MicroCare Corp. announced on April 15, 2009 that it has been registered to the ISO 9001:2008 quality standard. This registration indicates MicroCare is in compliance with the internationally-accepted standards for quality. It assures customers that MicroCare products and services are developed, engineered, manufactured and delivered using the latest in quality management processes. While all ISO 9001 registered companies eventually will migrate to the new guidelines, MicroCare has made a deliberate effort to become registered as quickly as possible after the newest requirements were defined.

"Our early certification proves that MicroCare embraces the ISO concept of continuous improvement to our products, our processes and our service," said Jay Tourigny, MicroCare Vice President. "Our customers consider ISO registration vital because their products are used in unforgiving, mission-critical applications. MicroCare's early registration reinforces the undisputed fact that MicroCare maintains a state-of-the-art quality system."

Brian King, General Manager, has been deeply involved in the ISO process and was very pleased that MicroCare passed the external audit of compliance with no non-conformance issues. "Since we began this process years ago, MicroCare has never received a non-conformance," he said. "This is a direct result of our team's dedication and hard work that help us exceed the precise requirements of the ISO standard."

### About ISO 9001:2008

The new ISO quality standard, ISO 9001:2008, was published in November 2008. All companies with ISO 9001:2000 certificates have until November 2010 to become registered with the new standard. The goal of the new standard was to clarify inconsistencies in the old standard, respond to feedback from the 2004 *International User Feedback Survey*, and improve compatibility with ISO 19011 and the environmental standard ISO 14001:2004. Among the hundreds of improvements, the new standard clarifies company responsibilities among top management, includes guidance on the manner in which ISO processes apply to out-sourced work, and confirms that "conformity to requirements" is the joint responsibility of the technician who directly builds the product and also of indirect contributions from other individuals.

### About MicroCare

Founded in 1983, MicroCare is a privately-held company based in New Britain, Connecticut, USA. The company is the leader in the critical cleaning of metals, plastics, glass, ceramics and electronics. Money-saving aerosol solvents, FiberCare™ cleaners for fiber optics, and the Bromothane™ and Vertrel® specialty fluids are just a few of the industry-leading answers the company produces for the electronics, the

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#### **MICROCARE CORPORATION**

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On the Web: [www.MicroCare.com](http://www.MicroCare.com) MicroCare Is ISO 9001:2000 Registered

medical device, telecommunications and aerospace industries. MicroCare serves its customers from the factory in Connecticut through hundreds of distributors in more than 50 countries.

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